



IMMEDIATE RELEASE

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SUMMER CRISIS PROGRAM STARTS JULY 1

June 28, 2019 (Cincinnati, OH) -- The Ohio Development Services Agency and the Community Action Agency (CAA) will help income-eligible residents of Hamilton County stay cool during the hot summer months. The Home Energy Assistance Summer Crisis Program provides eligible Ohioans assistance paying an electric bill or assistance paying for central air conditioning repairs from July 1 - August 31.

To apply for the program, customers are required to schedule an appointment. Appointments can be made by calling 513-569-1850 OPTION 2 or online at capappointments.com.

Customers will need the following documents at the time of their appointment:

- Copies of their most recent energy bills
- A list of all household members and proof of income for the last 30 days or 12 months for each member
- Proof of U.S. citizenship or legal residency for all household members
- Proof of disability (if applicable)
- Physician documentation that cooling assistance is needed for household member's health (if there isn't a household member of the age 60)

The Summer Crisis Program assists low-income households with an older household member (60 years or older), or households that can provide physician documentation that cooling assistance is needed for a household member's health. Conditions can include lung disease, Chronic Obstructive Pulmonary Disease, or asthma.

Ohioans enrolled in the Percentage of Income Payment Plan Plus Program (PIPP Plus) are not eligible for bill payment assistance through the program, but are encouraged to work with CAA to identify other opportunities for assistance.

HEAP's programs are designed to assist Hamilton County residents with their utility bills and are federally-funded and administered across the state by the Ohio Department of Development. For more information on HEAP or any of the programs offered by CAA, please visit www.cincy-caa.org.