



Cincinnati-Hamilton County Community Action Agency

We help make things happen

1740 Langdon Farm Road

Cincinnati, OH 45237

PRESS RELEASE: March 4, 2011

CONTACT: Tonya Pate
Office: 513.569.1856
Cell: 513.746.7888
tpate@cincy-caa.org

CAA helping to avoid mass utility disconnects

Agency extends hours to help more families before program ends on March 31

- What:** The Cincinnati-Hamilton County Community Action Agency (CAA) will be open every Saturday during March to accept applications for the Home Energy Assistance Program (HEAP)'s Winter Crisis Program. Households can receive up to \$175 in utility bill assistance.
- Who:** Families who have been disconnected, have received a disconnection notice, or have less than a 25% supply of bulk fuel.
- Eligible Hamilton County residents must also earn a household income at or below 200% of the federal poverty guidelines (\$44,100/year for a family of four). Other eligibility criteria apply.
- When:** Extended Hours: Saturday, March 5, 12, 19 & 26
Walk-ins are accepted at 9:00 a.m. First come, first served.
- HEAP's regular hours are Monday through Friday with walk-ins accepted at 8:00 a.m. Appointments are not available.
- Where:** Cincinnati-Hamilton County Community Action Agency
1740 Langdon Farm Road
Cincinnati, OH 45237
- Why:** With rising energy prices, many families are struggling in this difficult economy to keep up with their winter heating bills. CAA's HEAP program may be able to provide assistance to the many households that are on the verge of disconnection. Funds are limited and the Winter Crisis Program ends March 31, so families should apply as soon as possible.

CAA is a private, nonprofit organization dedicated to assisting Hamilton County's low-income residents in becoming self-sufficient. Interested persons may call 513.569.1850 or visit www.cincy-caa.org for more information on CAA's HEAP program.

###